

Regional Policy Framework for the Nunavik Non-Insured Health Benefits (NIHB) Program

POLICY : NRBHSS – RFP-01

ADOPTION :		
Board of Directors	Resolution : 2022-14	BOD – March 22, 2022
Date :	March 2022	
EFFECTIVE DATE:	March 22, 2022	

SUBJECT : Regional Policy Framework for the Nunavik Non-Insured Health Benefits (NIHB) Program	POLICY NO. NRBHSS – RFP-01
TO: Executive Directors of the Inuulitsivik Health Centre and the Ungava Tulattavik Health Centre	
UNDER THE RESPONSIBILITY OF: NRBHSS Department of Out-of-Region Services	

BACKGROUND OF POLICY

TITLE : Regional Policy Framework for the Nunavik Non-Insured Health Benefits (NIHB) Program		
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6 Dentistry

6.1 Eligible expenses

- a) Dental supplies purchased by establishments on the territory.

or

- b) Dental services provided by a dentist outside of the territory, hence requiring that the beneficiary travel.

6.2 Non-eligible expenses

- a) Salaries and other benefits associated with dental services usually provided by personnel from establishments on the territory.
- b) Expenses, fees and accommodation expenses of professionals on the territory.

8 Orthodontics

8.1 Eligible expenses

- Services provided by an orthodontist on the territory.

For the organization of orthodontic services on the territory, the travel expenses, fees and accommodation costs of professionals are eligible, conditional on their being accounted for separately and a distinct comparative cumulative report being prepared each year.

Eligibility is determined on a case by case basis, by a committee comprised of a dentist (or an orthodontist) and a senior executive of the establishment. This committee evaluates each case to determine the merits of the request for financial assistance to cover the cost of treatment.

or

- Dental services provided by an orthodontist outside of the territory, or requiring that the beneficiary travel.

For beneficiaries outside of the territory, requests are submitted to a committee comprised of a dentist (or an orthodontist) and a senior executive of the NRBHSS (Director, Out of region services), which shall evaluate each case to determine the merits of the request for financial assistance to cover the cost of treatment.

In both cases, eligible services include:

- a) Orthodontic treatment for beneficiaries under 18 years of age;
- b) Orthodontic services received that meet the criteria applied by Indigenous Services Canada when beneficiaries receive services outside of the territory.

8.2 Non-eligible expenses

- a) Treatment for beneficiaries 18 years or age or more at the time of the request.
- b) Treatment that was not previously authorized, as provided for in item 8.1.

9 Vision care

9.1 Eligible expenses

- Optometry services received on the territory, as per the criteria applied by Indigenous Services Canada.

or

- Optometry services performed as per the criteria applied by Indigenous Services Canada and provided by an optometrist outside of the territory, hence requiring that the beneficiary travel.

In both cases, eligible services notably include:

- a) General vision test every 12 months for beneficiaries who:
 - i. are under 18 years of age;
 - ii. are diabetic and treated with tablets, injections or who have been diagnosed with a retinal disease.
- b) General vision test every 24 months for beneficiaries 18 years of age or more.
- c) Glasses, including UV protection.
- d) Corneal lenses and toric lenses, when necessary from a medical perspective.

9.2 Non-eligible expenses

- a) Soft corneal lenses and toric lenses, if not covered by the RAMQ and if for aesthetic purposes only.
- b) Corrective eye surgery, including refractive surgery and laser eye surgery.
- c) Replacement of glasses or lenses due to neglect or improper use.

14 Patient accommodations when travelling through villages

The Regional users transportation policy for the Nunavik region⁸ governs the accommodation expenses covered by the program. In the event of a discrepancy between the framework policy and the Regional policy on the transportation of users from the Nunavik region, the latter shall prevail.

14.1 Eligible expenses

- a) Rental of accommodations space and meal expenses for patients, attendants (escorts) and medical escorts by the competent authorities and required by the territory's establishments. The establishments will be provided a template by the Regional board, which they must keep comprehensively updated at all times.
- b) Salaries of personnel who manage the accommodation services provided directly by the establishments concerned, contingent on their being identified separately.

14.2 Non-eligible expenses

- a) Expenses for meals at the cafeteria of an establishment in the territory.
- b) Salaries and other benefits of employees, as well as leave, travel expenses, the cost of housing and other items are excluded, and must be recorded in the regular operating budgets of the establishments.

⁸Policy: NRBHSS RP-01, came into force on February 21, 2021.

15 Accommodations for patients in Montréal

The Regional users transportation policy for the Nunavik region⁹ governs the accommodation expenses covered by the program. In the event of a discrepancy between the framework policy and the Regional policy on the transportation of users from the Nunavik region, the latter shall prevail.

15.1 Eligible expenses

- a) Expenses associated with accommodations for beneficiaries, attendants (escorts) and medical escorts by the competent authorities and as required when travelling to Montréal for medical purposes, as well as fees for related services (e.g., interpretation services).
- b) Salary expenditures for personnel assigned to the management of transportation and intake services for beneficiaries.
- c) Salary expenditures for personnel, including interpreters, assigned to liaison services and the cultural safety of beneficiaries.
- d) Operating budget (operations) of the intake service for beneficiaries (Ullivik).

15.2 Non-eligible expenditures

- a) Salary and benefit expenditures for other support departments, such as social services offered to beneficiaries when housed (e.g., midwives, social workers, etc.).

⁹Policy: NRBHSS RP-01, came into force on February 21, 2021.



This level does not apply to beneficiaries living outside of the region, who must turn to a level 2 appeal.

Level 2 appeal

Should a beneficiary disagree with the ruling in a level 1 appeal, he may turn to a level 2 appeal, which is heard by the execution direction of the NRBHSS.

Level 3 appeal

Should a beneficiary disagree with the ruling in a level 2 appeal, he may turn to a level 3 appeal, which is heard by the Board of Directors of the NRBHSS.

The beneficiary must be provided with a written explanation of the decision rendered, and this at all levels of the appeal procedure.