

# ESSENTIAL RESOURCES

For preventing and addressing mistreatment

## OBJECTIVE

This document presents the essential and complementary readings and training for anyone involved in prevention and intervention in cases of mistreatment of elders and adults in vulnerable situations.

## READINGS

- [Act to Combat Maltreatment of Seniors and Other Persons of Full Age in Vulnerable Situations \(Bill 6.3\)](#)
- [Regional Policy on Combating Maltreatment of Seniors and Other Persons of Full Age in Vulnerable Situations](#)
- Reference sheet related to the Regional Policy on Combating Maltreatment (coming soon)
- Internal procedure (coming soon)
  - [General reporting trajectory](#)
  - Management of situations by psychosocial workers (coming soon)

## TRAINING / AWARENESS ACTIVITIES

- Awareness on Bill 6.3 (watch for the webinar or [information session](#))
- Policy on Combating Maltreatment (coming soon)
- Provincial Online Learning Environment (ENA):
  - Introduction to Combating Maltreatment (ENA-2255) – 1.5 hours
  - Identification and Reporting (ENA-2944) – 40 minutes
  - Psychosocial Intervention (ENA-10030) – 1 hour 45 minutes
  - (French) Promoting Kind Treatment (ENA-17180) – 45 minutes

## COMPLEMENTARY RESOURCES

- [Evaluation Tool for Situations of Mistreatment in the Context of the Act to Combat Maltreatment](#)
- Training on Consent to Care (offered by NRBHSS) – 1.5 days
- Training on Confidentiality Guidelines (offered by NRBHSS) – two half-days
- Contact your CAS (Clinical Activities Specialist) or manager for more information
- (French) Podcast “[Cibles Grises](#)” (Research Chair on Maltreatment)
  - Qu’est-ce que le signalement obligatoire au Québec ?
  - Comment analyser une situation de maltraitance ?
  - Facteurs de risque en hébergement
- [Elders and Adults in Vulnerable Situations – NRBHSS website](#)
- [\(French\) Guide de référence pour contrer la maltraitance envers les personnes aînées](#)

## CONTACT FOR QUESTIONS

- Name/service: \_\_\_\_\_
- Email: \_\_\_\_\_
- Phone: \_\_\_\_\_

