

SURVEY RESULTS

Nunavik

Regional Clinical Plan

The following mention of Nunavimmiut, refers to 75% of participants surveyed in the region.



" Communications with the health-care teams at the CLSC or hospital **strongly respond** to Nunavimmiut expectations. "

" Nunavimmiut expectations relative to referral to the CLSC or hospital are **fully met.** "



" Nunavimmiut mention that service efficiency **does not meet** their expectations. "



" Nunavimmiut expectations regarding the access to health services, compared to the rest of Québec, **are not met.** "



" Nunavimmiut expectations regarding the respect of their values and culture when receiving health services are **mostly met.** "

From a statistical point of view, the high participation rate enables accurate interpretation of the results. The data presented will then be interpreted jointly with the results of the semi-directed interviews and the focus groups planned in the upcoming phases of the research project.

Overall, the user experience comes closest to expectations in terms of communication and referral but the user experience is furthest from expectations in terms of efficiency and equitable access.

To consult the detailed report:

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PARTICIPATION



48 questions asked in spring 2018



438 respondents from the 14 communities



84% of the respondents were JBNQA beneficiaries

RESPONDENTS' AGE

14-18 years

4.60 %

19-34 years

39.54%

35-54 years

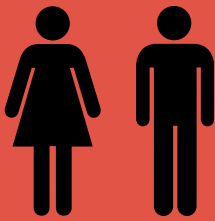
40 %

55+ years

15.86 %

RESPONDENTS' SEX

75.17 %



24.83 %

OBJECTIVES



Evaluate the health and social services system according to the users' perspective. Rate their experience concerning the quality and accessibility of the care offered in Nunavik.

RESPONDENTS' COMMUNITY

